

Marlborough Area Board Report

September 2017

1. East Community Policing Team

Sector Head: Inspector Nick Mawson



Sector Deputy: Sergeant James Williams



Community Coordinator: PC Teresa Herbert



Marlborough PCSO's: PCSO Lucy Stonestreet



PCSO Mark Braithwaite



An update from Helen KENNEDY Head of Media Services:

Many areas boards are raising the issue that our 101 Call handling for Wiltshire remains below the standards we wish to deliver.

To give context to the current position it is important to understand that there has been a significant shift in the way we manage our demand within the Police Service.



The Community Policing Model recognises that the Police service is being asked to do 'more with less' and helps to address this fact by assessing the demand at the first point of contact. The call handler will assess the threat, harm and risk without necessarily tasking an officer to attend in the first instance. The adage they work to in our Communication Centre is to get it right first time.

As a result of this change in handling we have seen an increase in waiting times for calls to be answered.

However, since we initiated the CPT Model, calls for immediate help have seen an improvement.

It is also important to note that we have engaged in a significant recruitment phase for many roles within the CPT. Police Officers, PCSO, Local Crime Investigators and Prisoner Transport Team members have all been recruited. Where do we find people with the right skills to do these roles? One area is our Communication Centre. These are members of Police Staff who have been trained in aspects of law and have good communication skills. It is not surprising that they then wish to use their training and continue to develop. Consequently recruitment and retention of staff is a challenge, however to reassure you our Communication Centre Leadership team have a well-established rolling recruitment programme in place.

We continue to review and assess where improvements are needed. We are currently exploring solutions including on-line reporting of crime, a more informative website and on-line chat and hope this different access channels will start to be available late summer 2017. We will not solve this issue overnight and are working hard any problems to deliver the best possible service to those who contact us.

Thank you

Please follow us on:

Twitter https://twitter.com/wiltshirepolice
Facebook https://twitter.com/wiltshirepolice/

Or sign up to Community Messaging https://www.wiltsmessaging.co.uk/ Our free Community Messaging service will also help keep you updated about policing and crime in your local area.

Community Policing Team Current Priorities, Marlborough Area

Dwelling and Non-Dwelling Burglaries

Targeted patrols continue throughout the Marlborough villages by members of the East Policing Team, in efforts to disrupt, deter and deal with criminality. Positive outcomes have resulted following stop searches of vehicles and nominals. One recent stop by Pc STEELE and Pc BARRATT at Aldbourne, early hours of 21st August resulted in excellent intelligence gathering, of a known nominal and further enquiries are to follow relating to this individual.

We have investigated forty seven burglaries, including attempted burglaries, in the Marlborough area since 1st May 2017, which is of concern. However, this has reduced to only one incident during August. This compares with thirty burglaries in the Devizes area and seventeen in the Pewsey villages.

Of those investigated in the Marlborough area we can report that positive outcomes have resulted from a number of these incidents.

A nominal, previously of no fixed abode, currently on remand in prison, has been identified and admitted at his recent interview in prison responsibility for two dwelling burglaries at Ogbourne St George, (1st May 2017). This individual is also being dealt with for a number of other burglaries in the Swindon area.

Following a forced entry via a rear door to a dwelling in Marlborough, daytime on 2nd May 2017, two suspects have been identified. Enquiries are continuing.



Of another incident, two suspects were seen on CCTV within a property in Marlborough High Street, into which entry was gained via forcing of the front door at 2316 hours on Tuesday 19th July 2017. Nothing was stolen. Undetected currently.

A resident of Ramsbury has been charged and convicted of four burglaries and driving offences, which have occurred in recent months, in the areas of Ramsbury, Baydon and Mildenhall. Luke PATTERSON has been given a 26-week prison sentence suspended for 24 months. He must also complete a drug rehabilitation course and pay compensation of £1,179. His driving licence was also endorsed with six penalty points.

We are currently seeking the owners to a quantity of recovered property which we believe to be stolen, including high-value cycles, power tools, and fishing equipment, seized during the arrest of two persons on suspicion of burglaries. A Wiltshire Police press release of Friday 18th August 2017 includes a number of photographs of these items. Their identification will assist with our enquiries.

Our enquiries into burglaries within east Wiltshire have identified offenders, who include those not local to Wiltshire. Some are involved with organised crime groups who have travelled to the area to commit these offences. Those target hardening measures implemented within our partnership working - including the CCTV facilities both within Marlborough and village communities, policing operations, intelligence development and community engagement - have enabled positive progress on a number of offences under investigation and have disrupted and deterred other incidents from taking place. Thank you for your community efforts around this.

Summer Burglary Campaign

The campaign which ran between 17 - 23 July aimed to educate residents about simple precautions they can take to protect their home and garden from being targeted by burglars.

To improve the security in and around your home we asked householders to remember the following advice:

- Lock your doors and windows every time you leave the house, even if you're in the garden, and make sure you have approved locks or bolts on all doors and windows
- Never leave a spare key in a hiding place like in a plant pot or letterbox a thief knows all the hiding places
- Keep all keys, purses and wallets out of sight and away from the letterbox
- Consider installing a burglar alarm, and only use a company that is registered or certified with the NSI or the SSIAB
- Do not open the door to anyone you don't know or are not expecting. Always check by using a spyhole or look through a window
- Make sure that you have up to date contents insurance
- Register all serial numbers from electrical items, tools and garden equipment with Immobilise.com the free national property register. Mark items without serial numbers with an artificial DNA property marker such as Smartwater or SelectaDNA
- Do not keep large amounts of cash at home it is much safer in a bank or building society
- Trim back any plants and hedges at the front of your property to no higher than 1 metre to remove hiding places
- Always report any suspicious activity, note any vehicle registrations, descriptions of persons involved and direction of travel



- Use a timer to set lights to mimic your usual activity when you are not at home
- Take photographs of all jewellery including hallmarks and keep them safe. Also consider using an artificial DNA property marker on jewellery or other valuable items
- Make sure any bolts are low enough so they cannot be opened by reaching over the top of the gate

Theft from Motor Vehicles

A total of thirty seven thefts from vehicles have occurred within the Marlborough area since 1st May 2017. This compares with eighteen in the Devizes area and twelve in the Pewsey villages.

Of the Marlborough villages, incidents have included a number of thefts of fuel from farm machinery during harvest, and batteries from tractors, Lorries and horse boxes. Incident locations include Froxfield, Mildenhall, Ogbourne St George, Aldbourne and Chilton Foliat.

Other incidents have included the removal of property from insecure vehicles. We have also seen a spate at our beauty spots of West Kennett, Avebury, Hackpen and Manton this month.

We have just received delivery of the Area Board-funded signage and have plans in place for their fitting at relevant locations, at height, to avoid their removal by those who engage in this activity. Victims to this type of crime include tourists visiting our beauty spots; such signage and information will help to reduce their risk of being victim to crime.

We continue to target police patrols to those areas and release information via press, community messaging and social media with such alerts. Intelligence work is ongoing in relation to those nominals active in this area of criminality and policing operations continue. Thank you for enabling the signage acquisition.

Two brothers from the south Wiltshire area have recently been convicted of a number of these types of offences, committed within Wiltshire and Dorset:

Edward and Lenny Wells stole handbags, wallets, purses, sat-navs, mobile phones and other items worth up to £20,000 over three months from November 2016. Both men were on license from prison for similar offences at the time.

Jailing them for 44 months each for conspiracy to steal from motor vehicles, Judge Susan Evans QC said: "When you target handbags and wallets people lose items of substantial value which leads to high level of inconvenience."

Prosecuting at Salisbury Crown Court on Thursday, Edward Elton said 104 cars had been broken into.

Both men pleaded guilty and accepted responsibility for most, but not all of the 104 offences.

The court heard they targeted isolated, rural car parks, breaking into vehicles and taking items including 44 handbags and 13 purses and wallets.

On other occasions cash, jewellery, and even dog food was stolen.

Lenny, aged 30 and from Eyres Way, Salisbury, had three previous convictions for four theft offences.

Edward, aged 28 and from Lynch Close, Mere, had "an extensive record" of 18 convictions for 27 offences including theft, fraud and burglary.



Both men were jailed in 2015 alongside their brother Nicholas and father Wilfred for conspiracy to steal from cars in what was described as "a family business".

Mr. Elton said: "It's hard to consider what would be more inconvenient to any victim than losing a handbag, purse, wallet or mobile phone."

Defending, Berenice Mulvanny said Edward, who had a young son, had struggled with drug addiction.

And barrister Richard Onslow said Lenny, a father of three, had turned to drink after splitting from his partner.

"His world rather fell apart," he said.

"He regrets enormously that he went back to his old ways."

New Priority: Hare coursing and Poaching, All Areas of East Wiltshire.

This policing priority was created on 7th August 2017 to allow for the policing team to focus on those areas where this illegal activity occurs. Incidents of daytime trespass in pursuit of game and poaching activity increases at this time of year, following harvest. Incident locations for this area include the Avebury area. Activity has been reported in the vicinity of The Sanctuary, where males with dogs have been seen, location times of 1735 and 2000 hours of 1st and 18th August 2017. Vehicles involved include two metallic Subaru Forresters.

Rural crime operations will be utilised in our efforts to target those who travel to Wiltshire to engage in this activity which is most impactive upon our rural communities.

Summer Priority: ASB, Litter and Drugs Activity, Coopers Meadow, Marlborough.

Members of our policing team have been visiting this location since 6th June 2017 in response to reports of anti-social behaviour, litter and drugs usage. Engagement with the local community was completed, no offences were identified during patrols, and no further complaints received.

Other Information:

Failed Rave Attempt, West Kennett

During the early hours of 6th August 2017 reports were received of a number of vehicles descending upon a remote location at West Kennett. Police officers arriving scene located in excess of 100 persons on site and approximately thirty vehicles. A direction to leave was authorised and the group quickly began to disperse. Two arrests were made, one for being drunk and disorderly and the second for possession of controlled drugs.

Wiltshire Police Control Strategy

Below is our Control Strategy for your reference. This focuses on how we conduct our operational policing based on the Police and Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.



Cyber Crime

Our Cyber Crime Prevention Officer is working closely with our partners within the region including attending Area Boards.

Many of the cyber scams which succeed occur following an individuals response to act quickly to an instruction or use distraction techniques so that less concentration occurs on the task in hand.

Please see the attached Get Safe Online leaflet.

Dangerous and Persistent Offenders

See update regarding the Wells' brothers.

Modern Slavery and Human Exploitation

Earlier this year our Public Protection Team established a Wiltshire Adult Sexual Exploitation Panel to allow for regular meetings of officers from each policing team and our partners, to share information and implement interventions to reduce risk of those vulnerable individuals identified as being at risk of sexual exploitation.

County Lines and the Criminally Exploited

Patrol strategies are utilised for those individuals and premises identified as being at risk from organised criminality.



Organised Criminality

Operation Sirius is a dedicated response team investigating Asian Gold burglaries, one of which recently occurred within this area. Our local officers have also been engaging with businesses in the town requesting they report anything or anyone acting suspiciously in their neighbourhood, unknown or unexpected doorstep traders, unusual vehicles, many offenders use high performance vehicles. Please be mindful if you see such a vehicle driving around your area. We work closely with forces nationally, sharing information, helping to tackle this criminality which occurs throughout the country.

Child Sexual Exploitation and Abuse

Young people often enter the criminal justice system as a direct result of being exploited by others for financial or sexual gain. This has been recognised recently with a shift in focus to these young people being dealt with as Criminally Exploited and Vulnerable (CEV) individuals. Where circumstances dictate, this will mean that the safeguarding of these young people will take precedence over any criminal offences they may have committed. Those doing the exploiting are the individuals that should be targeted.

Please be vigilant for young people who may be being exploited in this way and report to Police through the normal channels.

Nick Mawson Sector Inspector, Wiltshire East CPT